

Environmental Report



Cambridge North Area October to December 2015

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the quarter of January to March.

Continuing priorities*

Number	Priority details
1	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises
2	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way
3	Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground, <i>Nuns Way Recreation Ground and Arbury Town Park</i> including early mornings, evenings and weekends
4	Enforcement patrols to tackle fly tipping at Akeman Street and Darwin Drive <i>and areas surrounding East Anglia's Children's Hospice</i>

New suggested priorities

Number	Priority details
5	Enforcement patrols to tackle littering issues from shops at Carlton Terrace, and Co-op on Chesterton Road and deal with waste management issues

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

* Amendments to continuing priorities are shown in italics

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Arbury – Environmental Report October to December 2014

East Chesterton – Environmental Report April to June 2015

5. Specific issues and actions

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
Action Taken	Over 11 hours of patrols have been conducted by enforcement officers during the October to December period in dealing with littering at Campkin Road. A number of students were provided educational advice and free pocket ashtrays, three individuals were fined for littering the area of which one case is currently ongoing.
Current Situation:	Ongoing
Priority 2	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way
Action Taken	Eight patrols lasting just over 4 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as fly tipping, however the patrols identified that fly tipping continues to be an issue in this area.
Current Situation:	Ongoing
Priority 3	Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to follow up on intelligence received as a result of the mail drop to the area
Action Taken	Thirteen patrols lasting just over 8 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as littering. Recent patrols have not identified any suspects or particular trends with littering.
Current Situation:	Completed
Priority 4	Patrols to address fires <i>and illegal camping</i> at Logan's Meadow
Action Taken	Ten patrols lasting just over 7 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as being responsible for fires in the area and no illegal camps were found. Recent patrols have identified illegal camping is a problem in the nature reserve but predominately during the summer period.
Current Situation:	Completed
Priority 5	Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground <i>including early mornings, evenings and weekends</i>
Action Taken	Twelve patrols lasting just over 11 hours were conducted by the dog wardens and enforcement team during the period October to December; during this time one individual was witnessed failing to clear up after their dog and was subsequently issued a fixed penalty notice that was later paid.
Current Situation:	Ongoing

Priority 6	Joint working patrols to address the issues of illegal camping and dogs being off lead at Histon Road cemetery
Action Taken	Twenty two patrols lasting just over 14 hours were conducted by the dog wardens and enforcement during the period October to December; during this time no individuals were identified as being responsible having their dogs off the leads, and no illegal camps were found.
Current Situation:	Completed.
Priority 7	North area patrols to focus on abandoned, untaxed and nuisance vehicles
Action Taken	Thirty one patrols lasting just over twenty hours were conducted by enforcement during the period October to December; during this time over thirty vehicles were identified as abandoned, untaxed or causing a nuisance. Two vehicles were impounded for being abandoned and one for being untaxed.
Current Situation:	Completed
Priority 8	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Blanford Walk play area, St Albans Recreation Ground, George Nuttall Close/Woodhead Drive play area and Chesterton Recreation Ground
Action Taken	The whole of Blanford Walk play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of St Albans Recreation Ground has been deep cleansed. This involved a team of two operatives and took approximately 6 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of George Nuttall Close/Woodhead Drive play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of Chesterton Recreation Ground play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
Priority 9	Enforcement patrols to tackle fly tipping at Akeman Street and Darwin Drive
Action Taken	Four patrols lasting just over 4 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as fly tipping, however the patrols identified that fly tipping continues to be an issue in this area.
Current Situation:	Ongoing

6. Environmental Data

Private Realm [North Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Pest Control	42	38	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		60	59				
Quarter 2: 2015/16	Proactive Pest Interventions	3	0	N/A	N/A	N/A	N/A

Summary of private realm enforcement data

- Proactive pest intervention areas in the last quarter have included Alexandra Gardens, Jubilee Gardens, and Milton Road Recreation Ground, as well as Nuffield Road and Discovery Way areas and Pakenham Close allotments.

Public Realm Data

Public Realm Enforcement [North Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	15	N/A	N/A	0	0	0
Quarter 2: 2015/16		30			2	0	0
Quarter 2: 2014/15	Nuisance vehicles ²	1	1	N/A	0	0	0
Quarter 2: 2015/16		2	2		0	0	0
Quarter 2: 2014/15	Derelict cycles	16	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		11					
Quarter 2: 2014/15	Domestic waste	22	18	0	1	0	0
Quarter 2: 2015/16		65	20	0	10	0	1
Quarter 2: 2014/15	Trade waste	3	2	0	0	0	0
Quarter 2: 2015/16		5	3	0	0	0	0
Quarter 2: 2014/15	Litter	0	0	0	1	0	0
Quarter 2: 2015/16		4	0	0	4	0	0
Quarter 2: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Quarter 2: 2015/16		1		1		0	0
Quarter 2: 2014/15	Illegal advertising	4	0	N/A	0	0	0
Quarter 2: 2015/16		2	2		0	0	0

² Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of public realm enforcement data

- Of the 30 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. Two abandoned vehicles were seized from Inverness Close both of which were issued fixed penalty notices, one notice has been paid and the second case is currently ongoing. One untaxed vehicles as seized from Topham Way and was destroyed after it was not claimed. There has been an increase of 100% in abandoned and untaxed vehicles for sale between October and December 2015, the majority of these vehicles were identified as part of the priority for this period.
- Two nuisance vehicles were found across the North Area. One vehicle was found for sale on St Luke's Street and the vehicle was removed from sale within a 7 day period. One vehicle was identified as being repaired on the road at Harris Road, a warning was sent to the registered keeper and subsequently the vehicle was removed from the public highway.
- Eleven derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 15 to 25 a quarter.
- There were sixty five domestic waste investigations conducted in the area during October to December, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were twenty warning letters. Ten fixed penalties were issued for littering at a recycling centre. One prosecution is ongoing about for littering domestic waste on Aktins Road. There are currently 15 ongoing cases awaiting further action.
- Five cases of trade waste were investigated in the North area, in three cases waste that was dumped was traced to a business, who complied with requests for their waste transfer information and were issued a warning letter.
- There were four cases of litter investigated in the North area during October to December period and one fixed penalty was issued for littering from a motor vehicle on Chesterton Lane which was subsequently paid, three other fixed penalty notices were issued for littering at Campkin Road.
- There was one cases of illegal camping, at Pye's Pitch, the camp was served a notice and were subsequently removed by the owner within the 24 hour notice period.
- Two incidents of illegal advertising were identified one of which was an estate agent board and the other a banner. The banner was destroyed after not being claimed by the owner.

Dog Warden Service [North Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 2: 2014/15	Stray dogs	4	1	0	2	1	Five other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 2: 2015/16		8	0	0	5	3	One other stray dog call was received, but the dog as collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Dog control orders: Fouling	13	0	0	1	0	0
Quarter 2: 2015/16		9	0	0	1	0	0
Quarter 2: 2015/16	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 2: 2015/16	Dog control orders: Leads	0	0	0	0	0	0
Quarter 2: 2015/16	Other dog complaints ³	0	0	0	0	0	0

³ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [North Area]

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Quarter 2: 2015/16	Fly tipping	73	32	7	25	5
Quarter 2: 2014/15		127	37	22	52	16
Quarter 2: 2015/16	Offensive graffiti ⁴	1	0	0	1	0
Quarter 2: 2014/15		3	1	0	2	0
Quarter 2: 2015/16	Detrimental graffiti ⁵	21	7	3	7	4
Quarter 2: 2014/15		29	3	9	5	12
Quarter 2: 2015/16	Needles	2500	0	0	0	2500
Quarter 2: 2014/15		40	31	3	1	5
Quarter 2: 2015/16	Shopping trolleys	16	4	7	2	3
Quarter 2: 2014/15		25	2	13	1	9

⁴ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁵ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the 37 reports for fly tip in the Arbury ward, five came from the Brackley Close area, six from the Cockerell Road area (five of which were at the blocks of flats) and an additional four reports came from the Darwin Drive area and Molewood Close area, the other fly tip reports for Arbury area were reported from different locations.
- Ribston Way and Maitland Avenue, account for six of the total fly tips in East Chesterton, no other particular trends with types of fly tipped material were identified in this period.
- In Kings Hedges 42 of the 52 instances contained general household waste and were from the neighbourhood recycling areas, and resulted in a large amount of evidence where enforcement action was taken.
- Sixteen fly tips were removed from West Chesterton, which included five cases of removal of rubbish from Chestnut Grove garage area as part of the ward blitz.
- There were three instances of offensive graffiti, one of the reports of offensive graffiti was in Kings Hedges was at the recreation ground and contained a picture of human anatomy, the second instance also of a similar nature. The instance in Arbury was at the community centre and was writing of racial content.
- Of the 12 reports of detrimental graffiti in West Chesterton, four were at Victoria Avenue and were general tagging, a number of the reports in these wards were on bridges or underpasses. Although there was no significant pattern found relating to detrimental graffiti.
- In Arbury 30 needles were removed from one instance on private land on French's Road – next to Chesterton Mill. This was reported by a resident and needles were removed within the hour.
- The number of trolleys impounded by Streets and Open Spaces was 5.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – dry recycling 2014/15	21%	22.2%
Recycling rate – composting 2015/16	23.8%	22.3%
Recycling rate – composting 2014/15	24.9%	23.8%
No of press releases issued	5	3
No of 2 nd blue bins delivered	93	164
No of 2 nd Green bins delivered	87	46
No. of black bins changed from standard to small	32	26
No of events attended	15	10
No of people spoken to	800	210
No of Kitchen Caddies given out	473	195
No of Recycling Champions (RC) at events	33	9
No of new RC recruited	8	3
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)	Total 20.5 tonnes 8.59 T recycled
No of community/school visits to AmeyCespa	14	5 ^{††}

^{††} Schools visits during July and September only

7. Proactive and community work

During the period October to December 2015 the following proactive and community work has been undertaken.

Task	Bermuda Terrace
Action Taken	The City Ranger carried out one day's work of ground clearing in Bermuda Terrace with a Community Payback team.
Current Situation	Completed

Task	Molewood/Arbury Environmental Clean Up Day
Action Taken	An environmental clean-up day has been organised for Saturday January 16 th . There will be 4 skips available for local residents will to clear any unwanted household and green waste. There will also be a 'Bring & Take stand' for items that can be recycled. Community Volunteers and Payback teams will be assisting on the day.
Current Situation	Upcoming

Task	Streets and Open Spaces Twitter
Action Taken	Re-named Twitter account will promote and highlight the work carried out by SOS, Enforcement, Dog Wardens and City Rangers. It will also provide information and encourage engagement from volunteers. Regular monthly information tweets will be uploaded with links to the SOS website with details on how to report various issues.
Current Situation	Completed

8. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
North Area Ranger: Joe Obe	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (North team):	Jamie Lambert	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Tom Pickover		
	Lisa Lowndes		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

9. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	7	4
East Chesterton	11	0
Kings Hedges	11	0
West Chesterton	6	4

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West Chesterton	Gilbert Road (junction with Milton Road)	March 2015	
West Chesterton	Milton Road (bus stop by Downhams Lane)	December 2015	
West Chesterton	Chesterton Road	December 2015	
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Kings Hedges Road (bus stop near Woodhouse Way)	July 2015	
Kings Hedges	Kings Hedges Recreation Ground (by learner pool)	October 2015	
Kings Hedges	Kings Hedges Recreation Ground (near to Woburn Close)	October 2015	
Kings Hedges	Hanson Court	September 2015	2 sets of bins
Kings Hedges	Kings Hedges Road (near to Buchan Street shops)	September 2015	
Kings Hedges	Markham Close (junction of Lavendar Road)	September 2015	
Kings Hedges	Hawkins Road (Atkins Road end)	September 2015	
Kings Hedges	Campkin Road (near to bus stop by community centre)	September 2015	
Arbury	Frenches Road (near school cut through to Harvey Goodwin Avenue)	December 2014	
Arbury	Roseford Road (at Perse Way junction)	December 2014	
Arbury	Acton Road (at Perse Way junction)	December 2014	
Arbury	Chesterton Lane (near to Clare)	June 2015	

	Colony)		
Arbury	Carlton Way (junction with Hall Farm Road)	June 2015	
Arbury	Chesterton Lane (outside Cripps Court)	August 2015	
Arbury	Verulam Way (through to Aylesborough Close)	September 2015	
East Chesterton	Hailing Way	March 2015	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Echo House	December 2014	
East Chesterton	Kinross Road	December 2014	2 sets of bins
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Green End Road (near Grumpys)	March 2015	2 sets of bins
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Cowley Road (near bridge)	July 2015	
East Chesterton	Sherbourne Close	February 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	4	0
East Chesterton	3	1
Kings Hedges	1	3
West Chesterton	0	3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Kings Hedges	Campkin Road (Hawkins Road green area)	December 2014	
East Chesterton	Pyes Pitch	May 2015	
East Chesterton	Union Lane (junction with Milton Road)	December 2014	
East Chesterton	Logans Meadow	December 2014	
Arbury	Bateson Road (near green space)	September 2015	
Arbury	Perse Way (footpath through to Ferrars Way)	September 2015	
Arbury	Perse Way (footpath through to Cockerell Road)	September 2015	
Arbury	Hall Farm Road	September 2015	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Arbury	0	13
East Chesterton	0	13
Kings Hedges	0	13
West Chesterton	0	13



10. Appendices

Ward Blitz Activity – West Chesterton – November 2015



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping events

West Chesterton was the twelfth ward area to receive the targeted service during November 2015. A summary of the ward blitz action delivered in the month is detailed below:

Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites within West Chesterton were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to West Chesterton and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required
Increased dog warden presence	The Dog Wardens conducted patrols in the green space area of West Chesterton to deal with issues of dog fouling and dog control. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited: <ul style="list-style-type: none">• Chestnut Grove

	<ul style="list-style-type: none"> • Mulberry Close • Mitcham's corner • Bateson Road <p>In total over 10 hours were spent patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
Increased public realm enforcement presence	<p>The public realm enforcement team carried out 60 hours of hi-visibility patrols in the ward during November, including the following specific issues:</p> <ul style="list-style-type: none"> • Twelve hours were spent investigating untaxed and abandoned vehicles • Thirty hours of foot patrols were conducted across the ward deal with issues including dog control, trade waste issues and litter. A number of suspects received verbal warnings. • Seven fly tips were identified across the ward including household waste and furniture, one large scale fly tip was found at Chestnut Grove
Increased city ranger presence	<p>The city ranger team carried out an amount of hi-visibility work in the ward during November, including the following specific issues:</p> <ul style="list-style-type: none"> • Removal of abandoned bicycles in and around Milton Road area • Removal of flyposting and stickers in and around the Milton Road area • Bin educational visits on De Freville Avenue area

Milton Road before and after work undertaken by City Ranger (completed December 2015)



Kendal Way before and after work undertaken by City Ranger (completed December 2015)



Edgecombe before and after work undertaken by City Ranger (completed December 2015)

